

Northwest Community Hospital EMS offices (Behavioral Health/901 Kirchoff Center) 800 W. Central Arlington Heights, IL 60005 Phone: 847-618-4480 Fax: 847-618-4489

Date: February 18, 2022 System Memo: #403

To: All System members

Matthew T. Jordan, MD, FACEP From:

Connie J. Mattera, MS, RN, PM **EMS Administrative Director EMS Medical Director**

BREAKING NEWS: Bill Toliopoulos named new EMS RN educator RE:

PLEASE DISTRIBUTE IMMEDIATELY

We continue operating under IDPH COVID-19 Emergency Guidelines and Contingency Capacity EMS practitioner PPE on arrival to hospital EDs continues to be gloves, N95 mask, and goggles

Most hospitals are accepting limited visitors in the ED again. This may include 1 support person with the patient. Visitors may NOT be allowed to wait in the waiting areas due to limited ability of social distancing and at NCH must be double masked.

Bill Toliopoulos named as new EMS RN educator	We are delighted to announce that Vasilios (Bill) Toliopoulos has accepted the position of EMS RN Educator and Paramedic class lab coordinator and will start with NCH on Monday, February 21, 2022. Bill has been conducting in-station classes for some time and always gets excellent evaluations. He will continue teaching CE and will also now write CE modules, assist with System Entry and Peer Educator training and credentialing, and will also teach in the paramedic class and coordinate class labs and psychomotor testing (Kourtney's former role). He has a Bachelor's degree in Biology and Nursing and comes us from Amita Resurrection Medical Center where he has served for many years in the ED as an RN, Charge Nurse, ECRN, educator, and preceptor. He has experience in EMS leadership through the Chicago North EMS System and took his EMS Lead Instructor class in January of 2020. Bill's engaging personality makes instant friends and he is looking forward to meeting you all as he widens his in-station duties. Starting on the 21st, he can be reached at phone extension 847-618-4486. His email address will be assigned very soon and we will publish that in the System Directory. This brings the Resource Hospital EMS office back to full staffing and we are so excited to welcome Bill to our team!
Image Trend decisional and risk capacity worksheet live in test version	The Image <i>Trend</i> Decisional and Risk Assessment worksheet rolled out in February's CE is live now and can be used when documenting patients with behavioral health issues and/or altered mental status. There are currently no validation points assigned. Please send us feedback on proposed changes to the screen and why you believe they are needed. We will consider feedback and start flagging unfilled entries in mid-March with reminders but no validation score reductions. We expect to roll out the final language with validation point assignments in April. It's a work in progress – thanks for helping us craft the future while we
Additional changes to System educators	are living it! Retracting the resignation announced in the last System memo, Lisa Henson, RN has decided to remain in her position as the HEMSC at Amita Glen Oaks Medical Center. We are delighted that she will stay in our EMS family!

If you have any questions on any of these updates, please do not hesitate to reach out to either of us:

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