800 W. Central Ave; Resource Hospital EMS offices in Behavioral Health Center Arlington Heights, IL 60005

Phone: 847-618-4480 Fax: 847-618-4489



System Memo: # 423

Date: August 26, 2023

To: All System members

From: Matthew T. Jordan, MD, FACEP Connie J. Mattera, MS, RN, PM EMS System Medical Director EMS Administrative Director

**RE:** WELCOME NICHOLE (and upcoming dates of significance)

## It is with delight that we welcome Nichole Junge, RN, PM as a new member of the NWC EMSS educator team starting September 11, 2023!

Nichole has a much-underutilized degree in electrical engineering (a), but left that line of work after a few years because she wanted to do something that impacts people's lives.

She made a career change, became a paramedic, and was subsequently hired by the Rolling Meadows Fire Department. After a few years in the fire service, she attended nursing school and obtained her RN license. She is passionate about EMS and medicine in general, and treating patients with kindness and empathy when we encounter them.

She is married and has 4 kids - a daughter and 3 rowdy boys! When not running around being a mom Uber, she spends her free time woodworking (probably the most unknown thing about me).



Nichole has been the secretary for the PBPI Committee and one of our contracted In-Station Educators for some time, so this is a natural transition for her. She will remain at RMFD and also work part-time for the EMS System, job sharing with Jennifer Dyer who is moving to part-time.

Jen and Nichole will both create and teach instation classes; will tally CE evaluations; assist with System entry labs and Peer II credentialing; and will share duties as the assigned hospital EMS liaison to the Prospect Heights FPD.

## **Nichole** will assume responsibility for grading and providing feedback on **System Entry SOP Self-Assessments**. After Sept. 11<sup>th</sup>, please forward the completed documents to her instead of Jen.

Jen will continue providing feedback and QI on patients with strokes or TIAs brought to NCH.

We will issue an updated System Directory and Organizational Chart as soon as Nichole's phone number and email address are confirmed. In the meantime, *please welcome her warmly to her new role with us!* 

## Upcoming dates of significance

Sept. 1	Verification of education and compliance agreement for System memo 420 due to Connie Mattera
Sept. 4	Labor Day – EMS Offices closed
Sept. 5	EMS Education Committee meeting   EMSS Team meeting
Sept. 6	PBPI Committee   R&D Committee   Region 9 TNS class begins virtually
Sept 11	Paramedic class starts   System Entry Lab   Nichole's first day
Sept. 12	System entry written testing   Region IX EMS Advisory Council meeting
Sept. 13	CARS Committee
Sept. 14	EMS System Advisory Board meeting   State Joint EMS & Trauma Advisory Board meeting
Sept. 15	EMS Chiefs/Administrator's meeting
Sept. 19	System entry written testing
Sept. 22	Hospital EMS Coordinator/Educator meeting
Sept. 28	Provider EMS Coordinator meeting   Deadline to submit for Illinois EMS Assistance Fund Grant
Sept 29	Controlled Substance and Glucometer logs for the previous month due to assigned HEMSC/E
	Annual NWC EMSS non-transport vehicle (MedEngine) self-inspections due to Connie Mattera
	Confirm no IDPH issued EMS licenses will lapse 9-30-23 at your facility/agency

## Oct 20 EMS Plans due to Connie Mattera