



After over five decades of dedicated service to the nursing profession and EMS community, Connie Mattera, a distinguished Emergency Services Administrator, is retiring from her role. Connie's career in EMS began in the late 1970s, a time when emergency services were vastly different from today's sophisticated systems. Throughout her tenure, she has witnessed and contributed to monumental changes in the field, always prioritizing the welfare of the community. Known for her unwavering commitment, innovative leadership, and compassionate care, Connie has been a pillar of strength in times of crisis. Her legacy includes numerous life-saving initiatives, improved emergency response protocols, and mentorship of countless EMS professionals. As she steps into retirement, the community and her colleagues reflect on her profound impact and commend her for her exceptional service and dedication.

On behalf of the entire NWC EMS system and Endeavor Health we thank you for being nothing short of great!

Congratulations on your retirement and we wish you all the happiness and blessings that are so deserved.

NWC EMSS Staff
NWC EMS Provider Agencies
NWC EMSS Fire & EMS Administrators
NWC EMSS PEMSC Group
NWC EMSS Nurse Educators
NWC EMSS Hospital EMS Coordinators
NWC EMSS Advisory Board
NWC EMSS Cardiac Arrest Committee
NWC EMSS Computer Aided Reporting System Committee
NWC EMSS Education Committee
NWC EMSS Emergency Preparedness Committee
NWC EMSS Provider Based Performance Improvement Committee
NWC EMSS Research & Development Committee
NWC EMSS Dispatch Steering Committee
Illinois EMS Education Committee