



Northwest Community EMS System

Northwest Community Hospital
901 Kirchoff, EMS office
Arlington Heights, IL 60005
Phone: 847-618-4480
Fax: 847-618-4489

Date: July 24, 2012

System Memo: # 339

To: All System Members; Linda Reimel; Jack Fleeharty

From: John M. Ortinau, MD, FACEP
EMS Medical Director

Connie J. Mattera, MS, RN, EMT-P
EMS Administrative Director

RE: **EMS System Transitions**

We are excited to announce several transitions occurring this month that will change the landscape of our System and offer opportunities for new partnerships and renewed alliances at the same time.

First, please join us in extending a warm welcome to Dara Sordo. She is stepping into the role most recently filled by Susie Von Busch and will be providing secretarial support for the EMS Education programs and facilitating System Entry activities. She comes to us with a rich history of secretarial experience including serving as a Clinical Unit Coordinator at NCH and also has been an event planner and marketing assistant for several non-healthcare organizations where she was responsible for digital media and marketing tool development. She has a Bachelor of Science degree in Early Childhood Education and is known for her commitment to excellent customer service.

Please contact her at 847-618-4482 and/or dsordo@nch.org, Monday through Friday from 8:30 to 1400.

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As many of you know, **Advocate Lutheran General Hospital** was recently approved by IDPH as a **Resource Hospital**. Their current EMS team remains intact and Robyn Mazzolini will be their new EMS System Coordinator. They will officially begin operations at the end of July with five Provider Agencies that are joining them from the St. Francis EMS System in Evanston.

With this new designation, LGH will no longer be an Associate Hospital of the NWC EMSS. However, they will be using the Region IX SOPs and plan to maintain ECRN education and competencies that are equivalent to the Northwest System, so we have delegated on-line medical control (OLMC) privileges to them for any NWC EMSS Provider Agency who is transporting to their location. They remain the Level I Trauma Center for Region IX. This means that there is **NO CHANGE** to current policy with respect to **selecting a receiving facility or calling LGH directly for OLMC** if you are transporting to them. They will continue to stock and exchange the supplies on the NWC EMSS Drug and Supply List.

What is changing?

- Robyn will no longer be fulfilling the duties of an Associate Hospital EMSC in our System. In part, this means that she will not be conducting in-station classes for us as she will have her hands full with the educational responsibilities in her own System. **Robyn has done a fabulous job** for us and we cannot thank her enough for her diligence and support for many years. We very much look forward to continuing our relationship with her in her new role and wish her all success.
- The two NWC EMSS Provider Agencies previously assigned to LGH have been reassigned. Susan Wood is delighted to accept oversight of Superior Ambulance Service and Connie is excited to be working with the Des Plaines Fire Department. Personnel files have already transitioned to the NWC EMSS office and members of these agencies are encouraged to call or e-mail Susan or Connie any time they have questions, comments, or concerns. Both will be coming out to meet members of each agency in the near future. See the System Directory for contact information.

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The last change is to say good bye to **Jill Ibrahim** who has been serving as the EMS Coordinator at Adventist Glen Oaks Hospital. In her time at Glen Oaks, Jill has made many friends in our System and we will miss her. On a happy note, she has accepted the position of EMS System Coordinator at Sherman Hospital in Elgin and begins her new role in mid-August. Thus, we also look forward to continuing to work with Jill within Region IX.

Bloomington is most immediately impacted by her departure. For the moment, there is NO CHANGE to having NWC EMSS Agencies contacting Glen Oaks for OLMC. However, please contact Georgene if you have any questions or concerns that cannot be immediately addressed when transporting to that location. We trust that they will make an announcement very shortly as to their transition plans.