

Policy Title: Mobile Integrated Health Care Program (MIHP)

No. M - 1

Board approval: 7/10/25

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Supersedes: New

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Resources:*Section 515.361 Mobile Integrated Health Care Program (MIHP)***I. Policy**

- A. The Illinois Department of Public Health (IDPH) requires each EMS Medical Director (EMS MD) to submit a comprehensive program plan for their Mobile Integrated Health Care Program (MIHP) per **Section 515.361 of the EMS Act**. The MIHP expands EMS capabilities by proactively engaging patients in non-emergent settings to prevent unnecessary hospitalizations and improve patient outcomes.

II. Definitions

- A. **Mobile Integrated Health (MIH):** A community-based, patient-centered model using EMS providers in expanded roles to provide care that avoids unnecessary transports and ER visits.
- B. **EMS MD:** The EMS Medical Director responsible for overseeing the planning, implementation, and clinical performance of the MIHP.
- C. **MIH Personnel:** EMS clinicians trained and credentialed by the EMS System to participate in MIHP activities.

III. Policy Statement

- A. The NWC EMS System supports the development of MIHPs to enhance care delivery, reduce avoidable emergency department utilization, and improve health outcomes.
- B. EMS agencies must submit the required MIHP documentation to the Department, maintain compliance with state regulations, and ensure all personnel receive appropriate orientation and training.
- C. The EMS MD shall provide oversight and quality assurance consistent with regulatory and system-level expectations.

IV. Required Components: In accordance with Section 515.361, the following components must be submitted and maintained.**A. Mobile Integrated Health Application Form**

- 1. Agencies must complete and submit the IDPH-approved MIHP application provided by the Regional EMS Coordinator.

B. Service Provider Statement

- 1. Statement from the Illinois licensed service provider that the provider has the resources and personnel to meet both their response area and to support the MIHP

C. MIH System Policy: A written policy outlining:

- 1. Scope of services
- 2. Clinical protocols
- 3. Patient eligibility
- 4. Data use and reporting practices
- 5. Oversight responsibilities

D. MIH Quality Improvement (QI) Plan

- 1. A MIH Quality Improvement Plan to be submitted to the Department on a quarterly basis.

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E. Orientation and Training Plan: A documented program for educating MIHP personnel, covering:

1. Roles and responsibilities
2. Communication and documentation
3. Safety procedures and patient privacy
4. Clinical competencies
5. Continuing education requirements

F. Medication and Equipment List

1. An inventory of all medications and medical equipment authorized for use in MIHP, consistent with scope of practice and approved protocols.

G. EMS Personnel Roster: A current list of EMS clinicians participating in MIHP, including:

1. Name and EMS license number
2. Date of MIHP orientation completion
3. Documentation of competencies

V. Program Monitoring and Compliance

A. The EMS MD and agency administrators shall ensure:

1. Compliance with state and federal regulations
2. Accurate and timely submission of reports
3. Ongoing documentation of personnel training and participation
4. Safe and effective delivery of MIHP services

B. Participation in MIHP is subject to audit and review by the EMS MD, and IDPH.

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