

## Announcements

### Please change your BOOKMARKS & SAVED Web addresses for ImageTrend

#### **OLD ADDRESS:**

<https://www.imagetrendelite.com/elite/goodsam/> and <https://goodsam.emsbridge.com/elite/organizationgoodsam/> will no longer be supported.

Your biggest task will be to ensure all users are using the below URLs prior to the cutover, especially Elite Field. Any unposted incidents synced to the above URLs will be unable to post after the cutover, so it's very important all users be using the below URLs:

#### **NEW ADDRESS:**

Elite Web: <https://goodsam.imagetrendelite.com/Elite/Organizationgoodsam/>

Elite Field: <https://goodsam.imagetrendelite.com/Elite/Organizationgoodsam/RunForm/Login>

Lastly, on the day of the cutover, your site will be down for up to 60 minutes, starting at 8am Central. During this downtime, Elite Field devices will continue to work for data collection, provided they're synced to <https://goodsam.imagetrendelite.com/Elite/Organizationgoodsam/RunForm/Login>.

Once the site is back up, Report Writer will need time to catch up (up to 8 hours)

Posted: 12/03/2020 by Chair CAR5

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