



**NORTHWEST
COMMUNITY
EMERGENCY
MEDICAL
SERVICES
SYSTEM**

Certificate of Merit

The NWC EMS System presents this award in recognition for exceptional service and outstanding care that surpassed the call of duty while characterizing our System values of integrity, commitment, compassion, empathy and accountability.

On 2/19/2024, this Wauconda crew left GSH and was heading back to their station. While enroute, they noticed a car drive slowly off to the side of the road and roll to a stop on the opposite shoulder. Concerned for the occupants' safety, the ambulance pulled up next to the car. When they asked the passenger if everything was alright, she relayed that her husband had fainted and was slumped over the steering wheel. She was able to steer the car to the side of the road as he became unresponsive. Crews quickly took action caring for the man and ensuring his wife's safety.

The patient was critically ill and ultimately suffered two cardiac arrests in the ED where he was successfully resuscitated and received definitive care that allowed him to be discharged home alive and well and in stable condition.

Had the crew not been so observant and diligent in acting on their concerns stemming from this unusual vehicular operation, the patient's outcome would have been much different. Great job!

The following executed their duties with honor using best practice models in a manner that reflected positively on themselves, their organization, and the System.

From the Wauconda FPD

**Anthony Bloxton, PM
Michael Krumenacher, PM
Jack Glasnovich, EMT**

Awarded on March 15, 2024

**Matthew T. Jordan, MD, FACEP
EMS Medical Director**

**Connie J. Mateja, MS, RN, PM
EMS Administrative Director**