



III EMS Summit 2018  
 Educational  
 landscape

Connie J. Mattera  
 EMS Administrative Director,  
 NWC EMSS  
 Chair, III EMS Education Committee

Worth 1000.com

My happy place!



We live & work in a VUCA world

- Volatility
- Uncertainty
- Complexity
- Ambiguity




Are our students and practitioners  
 hurdlers, barely or not achieving required  
 levels of performance?

Or, high jumpers,  
 reaching increasingly  
 new heights?

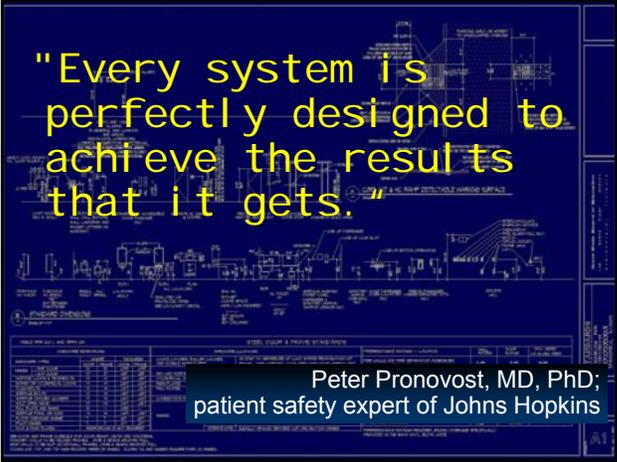
Why can't they sail over  
 the hurdles and reach  
 the benchmarks?



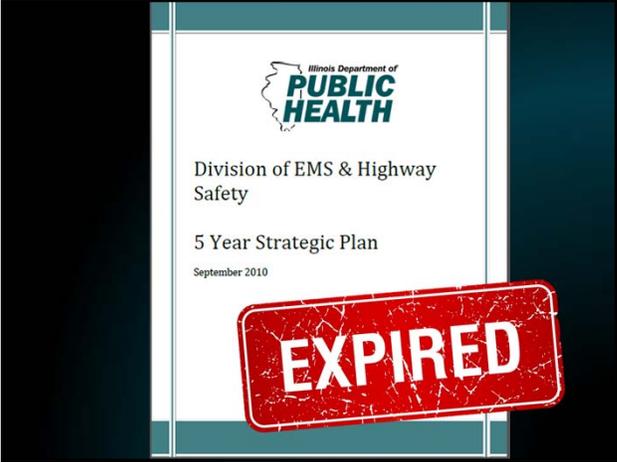
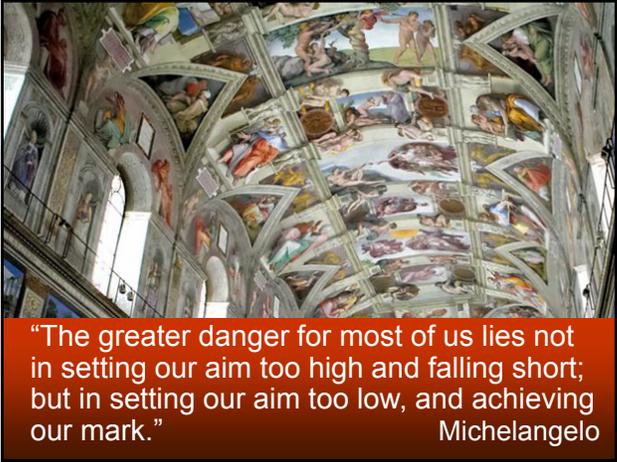
"Any time the majority of the  
 people behave in a particular  
 way the majority of the time,  
 the people are not the  
 problem. The problem is  
 inherent in the system."

W. Edwards Deming

"Every system is  
 perfectly designed to  
 achieve the results  
 that it gets."

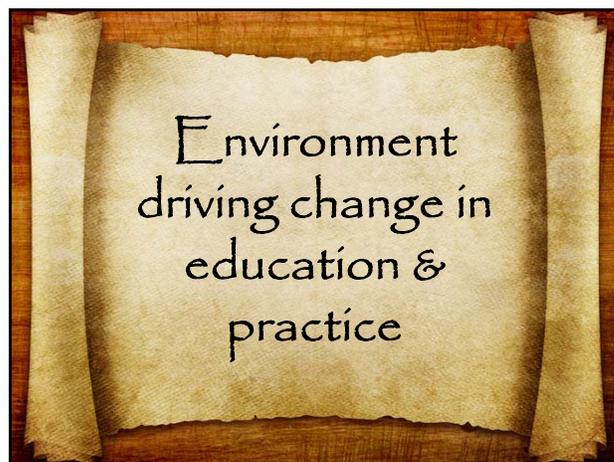


Peter Pronovost, MD, PhD;  
 patient safety expert of Johns Hopkins





- ### Content
- Environment driving change in education & practice
  - Aligning with national Education Standards; move to universal accreditation
  - Defining instructional outcomes; domains of learning; expected competencies of professional education
  - Scopes of practice; educator resources
  - Learning contracts; lesson plans; competency affirmation; outcome reports
  - Lead instructors; NAEMSE courses
  - Testing and measurement: creating valid tests; NREMT or state exam options

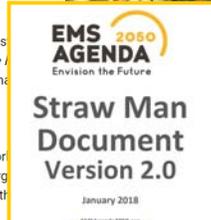




EMS Agenda 2050 is a collaborative and inclusive two-year project to create a bold plan for the next several decades. EMS Agenda 2050 will solicit feedback from members of the EMS community to write a new Agenda for the Future that envisions innovative possibilities to advance EMS systems.

**History**  
 Twenty years ago, pioneers and leaders in the EMS industry and evidence-based systems in the EMS Agenda for the Future worked tirelessly to fulfill the vision set out in that landmark document.

**What's Happening Now**  
 Throughout 2017 and 2018, the EMS community will work to shape the future of EMS. Community members, stakeholder organizations, and government agencies are encouraged to get involved in writing a new Agenda for the Future for the next thirty years of EMS system advancement.



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— EMSAgenda2050.org —

Straw Man + 2

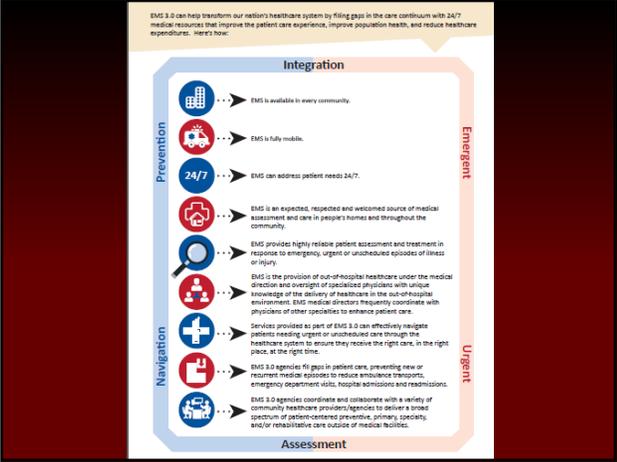
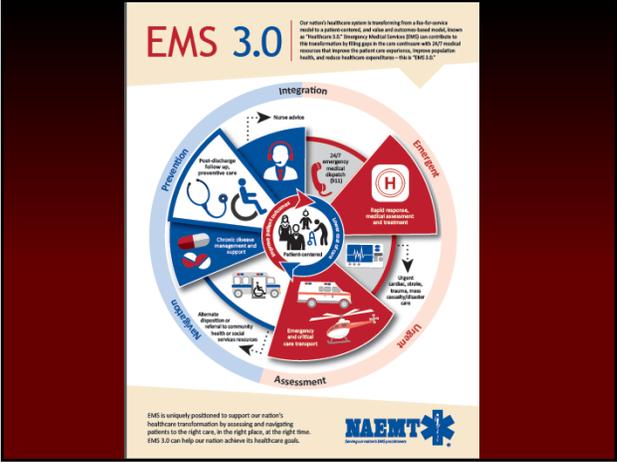
**What else is driving changes in the State planning?**

**EMS 3.0 Summit**

Tuesday, April 10, 2018 (full-day program with luncheon) - Hilton Crystal City, Arlington, Virginia

Learn strategies to navigate healthcare change. Integrated, value-based patient care is the cornerstone of our evolving healthcare system. To thrive, EMS agencies must expand their services to provide the full spectrum of out-of-hospital patient care - emergent, urgent and preventive.

This year's Summit will present "profiles in courage" case studies of EMS agencies that have expanded their services. Lessons learned including best practices, as well as pitfalls and challenges, will be discussed. Hear directly from EMS leaders who have made the 3.0 model work for their agencies and communities.



**National EMS Scope of Practice Model Revision Project**

Expert Panel

Request for Feedback!

• **NASEMSO Press Release: [Request for Comments on Revised Portions in the 2007 National EMS Scope of Practice Model](#) (12/12/17)**

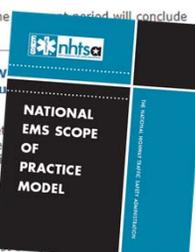
• **Download: [National EMS Scope of Practice Model Revision, Draft 2](#) (12/12/17)**

• **Submit Comments:** Feedback should be submitted [online](#). The deadline for comments will conclude at **5:00 p.m. EST on Feb. 10, 2018**.

**NHTSA to host March meeting at DOT Headquarters, Washington, DC** to host a systematic review of literature and conduct the National EMS Scope of Practice Model (SoPM) meeting.

(02/06/18) On Mar. 5-6, 2018, the National Highway Traffic Safety Administration (NHTSA) will host a meeting at DOT Headquarters in Washington, DC. This meeting is a person gathering of the subject matter expert panel for the revision of the National EMS Scope of Practice Model ("Model"). The goal of this meeting is to conduct a systematic review of the literature, public input gathered from the meeting, and conduct discussions on revising the Model. More information is available at [www.emsscopeofpractice.org](http://www.emsscopeofpractice.org). Time will be set aside in the meeting for registered attendees. Due to space limitations, attendance at the meeting is limited to those who register in advance. All attendees must provide photo identification to gain admittance to the DOT Building. Those who do not register in advance may not be admitted.







[www.ems.gov](http://www.ems.gov)



## Beyond EMS Data Collection: Envisioning an Information-Driven Future for Emergency Medical Services

### 2018 ESO EMS INDEX: INSIGHTS AND BEST PRACTICES FOR EMS AGENCIES

**5 KEY FINDINGS**

- 94.5%** of cases, ETCOD monitoring was received after advanced airway placement.
- 50%** of situations in a complete stroke assessment documented for a primary impression of stroke.
- 12%** more overdose cases reported in 2017 than 2016, despite the fact that 80% of cases are reported in the last five years.
- 28%** more new task women answered.
- 55.3%** of reported cases of non-traumatic chest pain patients over the age of 55 received aspirin administration for chest pain.

WWW.ECOSOLUTIONS.COM/EHR-DEMO

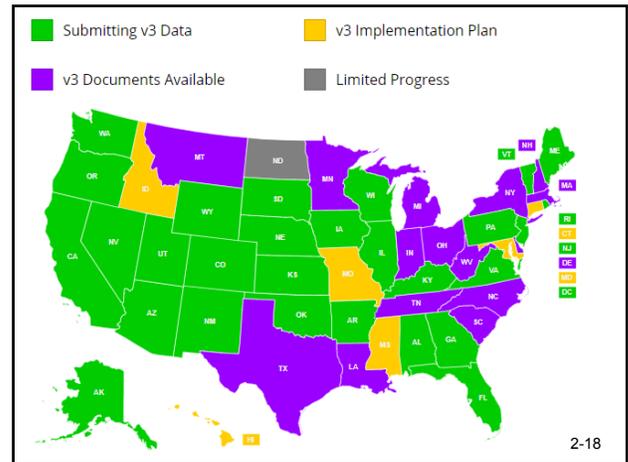
**Continuous Improvement**

### NEMSIS v3.5.0 Revision Requests

Version 3.5.0 Revision Requests Under Review

- SOFTWARE DEVELOPERS:** Follow the standard to implement new ePCR software products for local and state EMS systems.
- EMS EDUCATORS:** Promote the importance of data quality and performance evaluation through accurate documentation.
- GENERAL PUBLIC:** Discover how EMS data can improve patient care nationwide.

**29,919,652** EMS activations in 2016  
**9,993** EMS agencies in 2016  
**7 Minutes** Fastest time from record completion to National Database arrival



### Paramedic roles evolving



Advances in technology, costs, reimbursement, value-based care, need for integration, trends in patient populations (increasing # elderly) are rapidly driving change

### What does this add up to?

More **HOME** Less **HOSPITAL**



Paramedics are key links to bridge hospital and out-of-hospital care transitions

**How are we preparing for this?**

Coordinate care for all persons using multi-disciplinary teams including Mobile Integrated Healthcare (MIH) and Community Paramedics (CPs)

**EMS AT THE HEALTHCARE TABLE**



**New paradigm in healthcare**

Provide the **right care**, in the **right place**, at the **right time** based on **person needs & choice**, and at the **right cost**

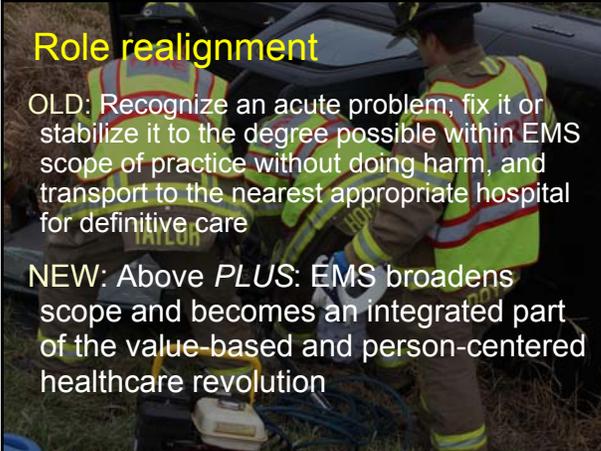


So, EMS education must change with the times and emphasize the integration of EMS within the overall health care system

**Role realignment**

OLD: Recognize an acute problem; fix it or stabilize it to the degree possible within EMS scope of practice without doing harm, and transport to the nearest appropriate hospital for definitive care

NEW: Above PLUS: EMS broadens scope and becomes an integrated part of the value-based and person-centered healthcare revolution



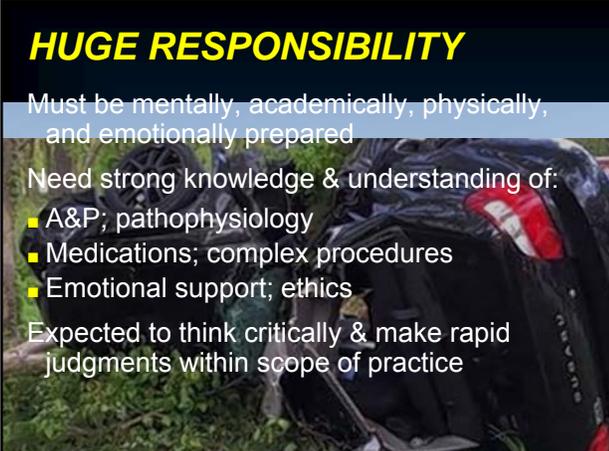
**HUGE RESPONSIBILITY**

Must be mentally, academically, physically, and emotionally prepared

Need strong knowledge & understanding of:

- A&P; pathophysiology
- Medications; complex procedures
- Emotional support; ethics

Expected to think critically & make rapid judgments within scope of practice



"We must become the change we want to see."  
Gandhi



**FICEMS**  
Federal Interagency Committee on EMS  
**STRATEGIC PLAN**

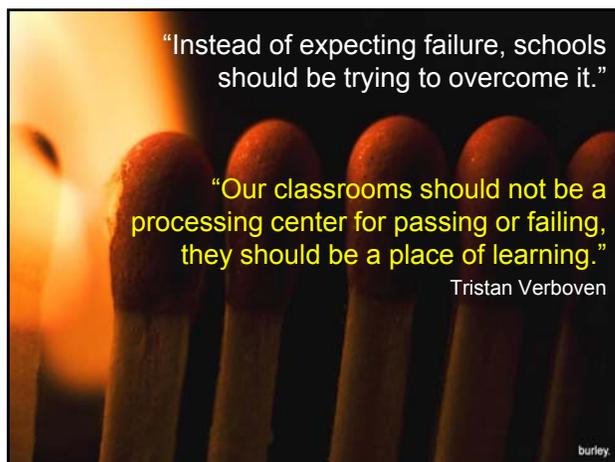
Aligning new Illinois EMS Strategic plan draft to these goals

The III EMS Education committee promises to proactively explore trends of the future & work with stakeholders to focus on providing forward-thinking solutions by:

- Creating a knowledge hub via collaborative planning so we do the right things at the right level with hardwired roles and responsibilities with built-in accountability for key stakeholders.
- Inviting input & participation from EMS educators at all levels.
- Providing EMS education thought leadership.
- Providing high quality educational resources so we effectively navigate through change.
- Providing structures that encourage alignment with national guidelines and discourage outlier/counterproductive behavior.



**EDUCATION IS THE MOST POWERFUL WEAPON WE CAN USE TO CHANGE THE WORLD**  
- NELSON MANDELA



“Instead of expecting failure, schools should be trying to overcome it.”

“Our classrooms should not be a processing center for passing or failing, they should be a place of learning.”

Tristan Verboven

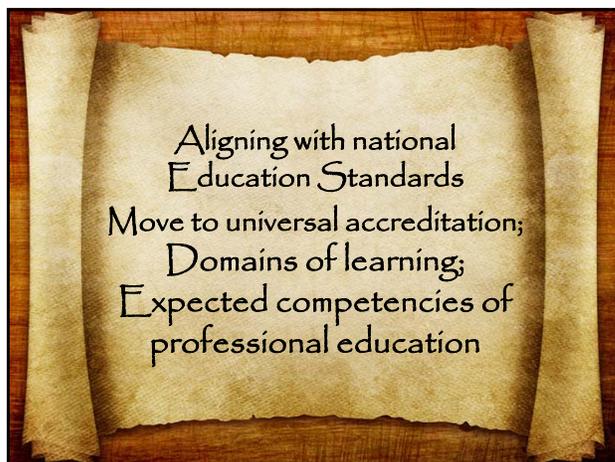
burley.



Creating a climate that promotes learning is like composting

Not always glamorous, but always worthy

Weimer, 2016



Aligning with national Education Standards  
Move to universal accreditation;  
Domains of learning;  
Expected competencies of professional education



Credible education is accredited

**Accreditation** evaluates programs relative to standards and guidelines developed by national communities of interest

Entry level competence assured by curricula standards, **national** accreditation, and testing

Assuring Academic Quality in the 21st Century:  
 Self-Regulation in a New Era

MEMORANDUM

TO: All EMS System Coordinators  
 All EMS Medical Directors  
 All Regional EMS Coordinators

FROM: Jack B. Fincharly, RN, EMT + 911  
 Chief, Division of EMS & Highway Safety  
 Illinois Department of Public Health

DATE: December 27, 2017

SUBJECT: Additional Expanded Scopes of Practice

Please find attached the 2017 revised and finalized expanded scopes of practice and skills outline that establishes the minimum education, competency and skills necessary for EMS providers in Illinois.

The most recent survey has established, by input of the EMS Medical Directors, the addition of two more medications and that the state adopt an accreditation requirement for all Paramedic Education programs. Changes are as follows:

3. Additionally, the Department will propose changes that will require Paramedic Education programs to achieve accreditation or have been issued a Letter of Review (LOR) by the Committee on Accreditation for the EMS Professions (CoAEMSP) by December 31, 2020.

The Chair of the State Education Committee, Connie Mattera, has offered to assist any EMS programs with information regarding the CoAEMSP accreditation process.

work in order to address these expanded scopes of practice. Once developed, the Department will forward these recommendations to EMS Systems to be included in the standard curricula of initial course work. The new course work requirements will be implemented once the National Education Standards are published in the EMS Administrator Rules. The process to incorporate the latest National Education

PARAMEDIC PROGRAM ACCREDITATION

Lots of help available for programs just starting the process of CoA accreditation

Paramedic Program Accreditation - Getting Started: An Action Plan

You know accreditation is coming; you know it is a valuable process. Or you and your administration are considering applying for accreditation but you are not sure what the impact on your workload, finances, and other resources will be. It all looks so daunting and you are already so busy! Where to start and what to do first? Often the hardest part of any project is organizing a plan to get started. The action plan that follows breaks the activities into phases and identifies the activity and associated resource, such as the location on the CoAEMSP webpage that will provide the necessary information. What could be simpler? And stay tuned! Additional checklists will provide detailed information on organizing for the site visit and recommendations for key components such as the advisory committee, lesson plans, and evaluation processes.

**CHECKLIST**

Phase I: Self-Assessment		Phase III: Meeting Time
1. Review CAAHEP Standards and Guidelines: <a href="http://www.coaemsp.org/Documents/Standards.pdf">http://www.coaemsp.org/Documents/Standards.pdf</a>	10. Make a list of your most burning questions and then prioritize them	1. Prepare a list that includes:
2. Review Site Visit Report: <a href="http://www.coaemsp.org/Site_Visits_Vis">http://www.coaemsp.org/Site_Visits_Vis</a>	11. Make a list of your Program's current strengths and weaknesses/limitations (consider a SWOT)	a. Areas that need to be addressed where the Program does not currently meet the CAAHEP Standards and Guidelines.

CoAEMSP  
 Credible education through accreditation

Committee on Accreditation of Educational Programs for the Emergency Medical Services Professions

40th Anniversary 1977-2017

March 30, 2018

Accrediting agency for Paramedic Programs

NEWS  
 Announcing the Accreditation Conference by CoAEMSP

Defining instructional outcomes

**Outcome-based education  
 Bridge to developing:**

- Lifelong learners
- Knowledgeable persons with deep understanding
- Complex thinkers
- Creative persons
- Active investigators
- Effective communicators
- Reflective and self-directed learners

**Determine program outcomes based on standards and map to curriculum**

Instruction not aligned with standards, learning outcomes, and assessments creates an achievement gap

Curriculum guides become well-intended fiction if instructors freelance

Discrepancy between intended curriculum & implemented curriculum = *curricular chaos*



EXHIBIT A

WILLIAM RAINEY HARPER COLLEGE  
 HEALTH CAREERS DIVISION  
 NORTHWEST COMMUNITY HEALTHCARE PARAMEDIC PROGRAM  
 COURSE SYLLABUS

EMS	215	PARAMEDIC: FIELD INTERNSHIP	(0/20)	4
Course	Course	Course Title	(Lec-Lab)	Credit
Prereq.	Number			Hours
		Connie J. Mattera, MS, RN, EMT-P Program Director Northwest Community Hospital 901 Kirchoff, EMS Office Arlington Heights, IL 60009 Office hours M-F: 0900-1700 Phone: 847.618.4480 Paper: 708.999.0141 cmattera@nch.org		

Dates: March 2- May 18, 2018 and/or until all objectives and patient care contacts are achieved; no later than June 13, 2018 unless an extension is granted  
 Time & location of classes: EMS agencies within the Northwest Community EMS System  
 Class days: Dates and times variable depending on preceptor schedules and agency policies

**COURSE DESCRIPTION**  
 This course integrates the theoretical concepts and practical skills acquired during EMS 210, 211, 212, 213, 217, and 218 and requires students to use higher order thinking and critical reasoning to safely care for patients in the out of hospital environment under the direct supervision of an approved paramedic preceptor. The internship is divided into two phases of ascending mastery and accountability with each having a minimum number of patient care contacts and competencies. A full description of the objectives and expectations is contained in the NCH Paramedic Program Student Handbook and on the internship forms. (NOTE: This course has an additional fee of \$1500 to cover the cost of preceptor supervision.)

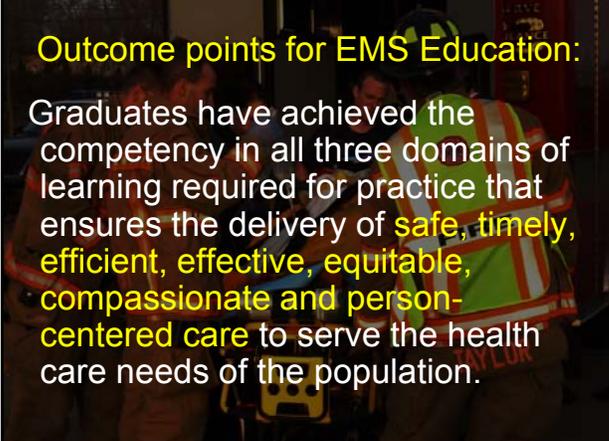
**Prerequisites for release to Field Internship:**

- Successful completion of EMS 213
- All initial hospital clinical rotations (EMS 217 & 218) done except for the elective and paperwork submitted to J. Dyer
- All Finalap entries for labs and EMS 217 and 218 entered by student and approved by J. Dyer
- All class-required simulated runs completed by student, submitted to and approved by J. Albert
- Eligible preceptor(s) identified by agency, approved by hospital educator, & paperwork submitted to C. Mattera
- Agency agreement to host students signed by authorized administrator and submitted to C. Mattera
- Holt harmless statement signed by student and forwarded to agency

**TOPICAL OUTLINE**  
 Students shall complete a minimum of the following:  
 I. Orientation to the internship  
 II. Phase I: Texas member with an emphasis on enhancing assessment and intervention skills

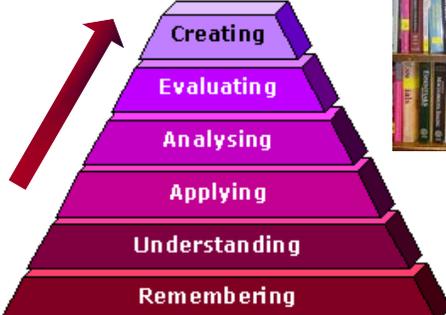
**Outcome points for EMS Education:**

Graduates have achieved the competency in all three domains of learning required for practice that ensures the delivery of **safe, timely, efficient, effective, equitable, compassionate and person-centered care** to serve the health care needs of the population.



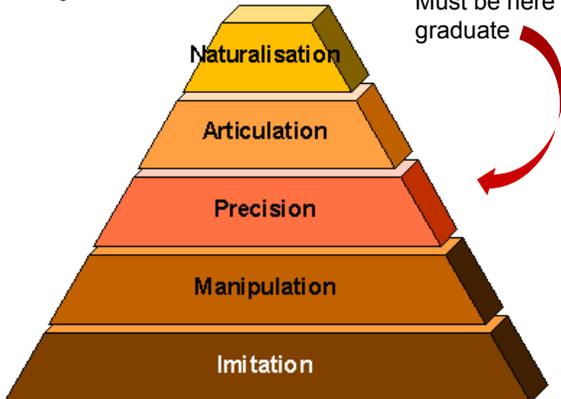
**Must show competency in 3 domains of learning**

Cognitive domain




**Psychomotor domain**

Must be here to graduate





**Non-cognitive factors in education**

Students must reframe failure as a learning experience rather than a label; learn from their failures to change their study strategy

They must learn metacognition – learn how to learn - and develop self-awareness; discover how they best take in, process, retain, retrieve and use information on the road to proficiency

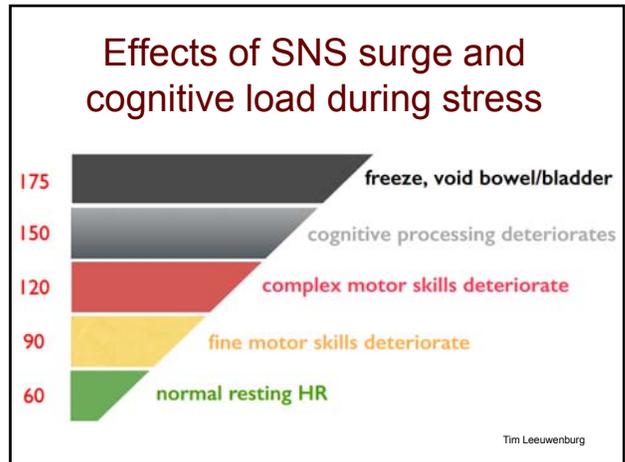
**Expected outcomes of professional education**

**Conceptual competence:**  
 Ability to understand theoretical foundations of the profession

**Technical competence:**  
 Proficiency in performing psychomotor skills

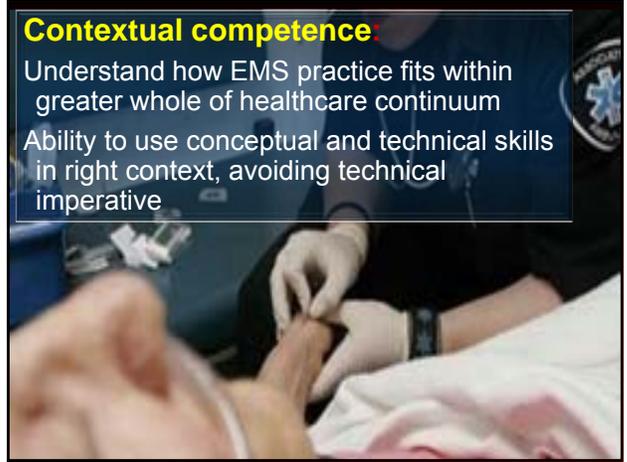
**Under duress**

We do not rise to our **expectations**  
 We fall to the level of our preparation & **training**



Don't practice until  
you get it right,  
practice until you  
can't get it wrong.

**Contextual competence**  
Understand how EMS practice fits within  
greater whole of healthcare continuum  
Ability to use conceptual and technical skills  
in right context, avoiding technical  
imperative



**Integrative competence**



Ability to take all other competencies  
and put them together to  
meld theory and practice

**Adaptive competence:** Ability to change  
with evolutions in EMS or in the care of  
one patient based on changing clinical  
presentations

*Challenge for us all  
due to constant  
pace of change~*



UNPRECEDENTED  
CPR TECHNOLOGY

CPR DASHBOARD: DEPTH, RATE  
AND RELEASE FEEDBACK

X Series

*Failure to adapt can have some  
serious consequences!*



© BNPS.CO.UK

**Teamwork and diplomacy**



*EMS is a team sport!  
Must work well with others  
to achieve common goals  
Team leader role crucial part of internship  
Puts team success above own interest  
Respect for all team members*



### Charlotte Danielson's FRAMEWORK FOR TEACHING

**DOMAIN 1: Planning and Preparation**

- 1a Demonstrating Knowledge of Content  
• Content knowledge  
• Prior content knowledge
- 1b Demonstrating Knowledge of Learners  
• Child development  
• Learner characteristics, knowledge, and abilities  
• Student skills, knowledge, and abilities
- 1c Setting Instructional Objectives  
• Value, sequence, and depth  
• Suitability for diverse learners
- 1d Demonstrating Knowledge of Assessment  
• For classroom  
• To assess
- 1e Designing Coherent Instruction  
• Learning activities  
• Instructional groups  
• Learning resources
- 1f Designing Student Assessment  
• Consistency with outcomes  
• Formative assessments

**DOMAIN 4: Professionalism**

- 4a Reflecting on Teaching  
• Accuracy  
• Use in future practice
- 4b Maintaining Accurate Records  
• Student completion of assignments  
• Non-instructional records
- 4c Communicating with Families  
• About instructional program  
• Engagement of families
- 4d Participating in a Professional Community  
• Relationship with colleagues  
• Involvement in culture of profession
- 4e Growing and Developing Professionally  
• Enhancement of content knowledge  
• Openness to feedback
- 4f Showing Professionalism  
• Integrity/ethical conduct  
• Decision-making

THE FRAMEWORK FOR TEACHING  
EVALUATION INSTRUMENT  
2013 EDITION  
CHARLOTTE DANIELSON

**DOMAIN 2: Instructional Practices and Strategies**

- 2a Engaging Students in Learning  
• Student pride in work  
• Student motivation  
• Materials and supplies  
• Instructional resources
- 2b Using Assessment in Instruction  
• Formative assessment  
• Summative assessment  
• Student learning
- 2c Using Instructional Strategies  
• Instructional strategies  
• Instructional materials  
• Instructional resources
- 2d Using Instructional Materials and Resources  
• Instructional materials  
• Instructional resources
- 2e Using Instructional Technology  
• Instructional technology  
• Instructional resources
- 2f Using Instructional Resources  
• Instructional resources  
• Instructional materials

### Education Training EMSWORLD

#### Are Paramedic Program Educators Overworked and Underresourced?

by Remie P. Crowe BS, NREMT, Melissa A. Bentley, BS, NREMT-P, Elliot Carhart, EdD, RRT, NRP, NCEE, Kim D. McKenna, MEd, RN, EMT-P On Jan 1, 2015

A third of educators had no access to peer-reviewed journals.  
Photo credit: Photo @ iStockphoto/Thinkstock

Gender	n (%)	Currently Enrolled in Higher Education	n (%)
Male	29 (76.3)	Yes	11 (29.0)
Female	9 (23.7)	No	28 (71.0)
<b>High School Credential</b>		<b>Community Size</b>	
EMS Professional	25 (55.8)	Rural (<25,000)	5 (13.2)
Respiratory Therapist	1 (2.6)	Urban (>25,000)	33 (86.8)
Nurse	4 (10.5)	<b>Age</b>	
Physician	3 (7.9)	Mean (SD)	54.2 (9.0)
Other	5 (13.2)	<b>Experience as EMS Professional</b>	
<b>High Level of Education Completed</b>		≤15 years	9 (24.3)
Some College	2 (5.3)	>15 years	28 (75.7)
Associate Degree	4 (10.5)	<b>Experience as Paramedic Educator</b>	
Bachelor's Degree	15 (39.5)	≤15 years	20 (52.6)
Master's Degree	13 (34.2)	>15 years	18 (47.4)
Doctoral Degree	4 (10.5)		

### Discussion points

#### EMS SYSTEM COORDINATOR ORIENTATION

Where referenced, use the IDPH System Manual as a resource guide

Content Area	Complete
1.0 National EMS Agencies/Resources	
1.1 National Highway Traffic Safety Administration (NHTSA) <a href="http://www.nhtsa.gov">www.nhtsa.gov</a> EMS Agenda for the Future (1996) EMS Education Agenda for the Future A Systems Approach (2000) EMS Research Agenda for the Future EMS Core Content (2005) EMS Scope of Practice Model (2007) EMS Education Standards (2009) and Instructional Guidelines 2002 National Guidelines for Educating EMS Instructors EMT-P and EMT-C Continuing Education National Guidelines 1995 Emergency Medical Dispatcher (EMD) 1995 Emergency Vehicle Operator Course (Ambulance) Participant Manual 1995 Emergency Vehicle Operator Course (Ambulance) Participant Manual	
1.2 National Association of State EMS Officials (NAEMSO) – <a href="http://www.naemso.org">www.naemso.org</a> • Washington Update – subscribe for free • National EMS Education Standards Gap Analysis Template (2009) • NAEMSO Timeline for Implementation of the EMS Education Agenda (2010) • Transition Templates for all levels (2011) • Anticipated Production Schedules for EMS Textbooks and Materials (2010) • Matrix for Testing Transition (2010) • EMS Instructor Qualifications (2010) • EMS Program Accreditation Fact Sheet (2010) • AHA Guidelines for CPR & Emergency Cardiovascular Care Fact Sheet (2010) • Advocacy and Position Papers	
1.3 National Association of EMS Educators (NAEMSE) <a href="http://www.naemse.org">www.naemse.org</a> EMS Educator Courses Part I and II (Part I required for III Lead Instructor Status) Annual Symposium Trading post – great resources for educational materials (members only section) Advocacy, resources, publications, and position statements	

#### Education (D)

- 5 Require each educational program to develop lesson plans that meet or exceed the national core content and the minimum recommendations for hours and patient care experiences for providers at all levels.
- 5 Identify and promote acceptable emergency driving courses and identify equivalency requirements for all EMS responders.
- 5 Publish a listing of approved education programs on the Division of EMS webpage.
- 5 Require EMS System plans to have an education improvement plan that intersects with a clinical performance improvement plan.
  - o EMS will base annual education on needs identified during the clinical performance improvement.
- 5 In order to promote professionalism, advocate for EMS coursework to be changed from a vocational program to an academic program with the ability to earn an Associate's degree.

## FAILING TO PLAN IS PLANNING TO FAIL

Connie J. Mattera, MS, RN, EMT-P  
NWC, EMSS Administrative Director  
Arlington Heights, IL

### EMS Standards – EMT-P per CoA

	EMR	EMT	A-EMT
<b>Field Experience</b>	<ul style="list-style-type: none"> <li>None required at this level</li> </ul>	<ul style="list-style-type: none"> <li>The student must participate in and document patient contacts in a field experience approved by the medical director and program director.</li> </ul>	<ul style="list-style-type: none"> <li>The student must participate in and document team leadership in a field experience approved by the medical director and program director.</li> </ul>
<b>Course Length</b>	<ul style="list-style-type: none"> <li>Course length is based on competency, not hours</li> <li>Course material can be delivered in multiple formats including but not limited to:                             <ul style="list-style-type: none"> <li>Independent student preparation</li> <li>Synchronous/Asynchronous distributive education</li> <li>Face-to-face instruction</li> <li>Pre- or co-requisites</li> </ul> </li> <li>Course length is estimated to take approximately 48-60 didactic and laboratory clock hours</li> </ul>	<ul style="list-style-type: none"> <li>Course length is based on competency, not hours</li> <li>Course material can be delivered in multiple formats including but not limited to:                             <ul style="list-style-type: none"> <li>Independent student preparation</li> <li>Synchronous/Asynchronous distributive education</li> <li>Face-to-face instruction</li> <li>Pre- or co-requisites</li> </ul> </li> <li>Course length is estimated to take approximately 150-190 clock hours including the four integrated phases of education (didactic, laboratory, clinical and field) to cover material</li> </ul>	<ul style="list-style-type: none"> <li>Course length is based on competency, not hours</li> <li>Course material can be delivered in multiple formats including but not limited to:                             <ul style="list-style-type: none"> <li>Independent student preparation</li> <li>Synchronous/Asynchronous distributive education</li> <li>Face-to-face instruction</li> <li>Pre- or co-requisites</li> </ul> </li> <li>Course length is estimated to take approximately 150-250 clock hours beyond EMT requirements including the four integrated phases of education (didactic, laboratory, clinical and field) to cover material</li> </ul>
<b>Course Design</b>	<ul style="list-style-type: none"> <li>Provide the following components of instruction:                             <ul style="list-style-type: none"> <li>Didactic instruction</li> <li>Skills laboratories</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Provide the following components of instruction:                             <ul style="list-style-type: none"> <li>Didactic instruction</li> <li>Skills laboratories</li> <li>Hospital/Clinical</li> </ul> </li> </ul>	Same as Previous Level



### Educational programs

- EMT: 150-190 hours
- Paramedic:  
> 1200 hrs
- ECRN (~40 hrs)
- TNS (~80 hrs)
- EMR (48 hrs)

Education (D)	
5	Require each educational program to develop lesson plans that meet or exceed the national core content and the minimum recommendations for hours and patient care experiences for providers at all levels.
5	Identify and promote acceptable emergency driving courses and identify equivalency requirements for all EMS responders.
5	Publish a listing of approved education programs on the Division of EMS webpage.
5	Require EMS System plans to have an education improvement plan that intersects with a clinical performance improvement plan. <ul style="list-style-type: none"> <li>o EMS will base annual education on needs identified during the clinical performance improvement.</li> </ul>
5	In order to promote professionalism, advocate for EMS coursework to be changed from a vocational program to an academic program with the ability to earn an Associate's degree .



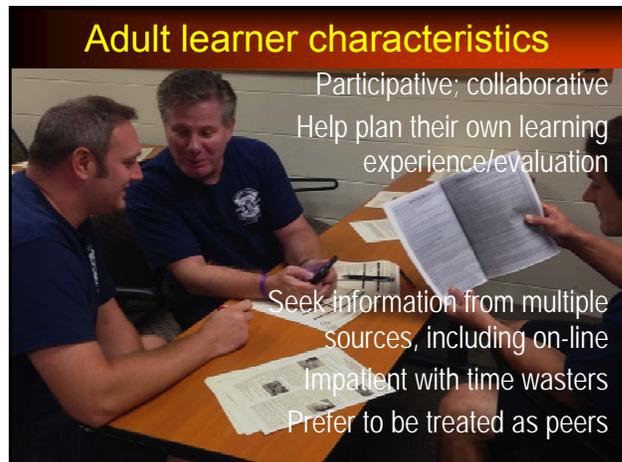
Maintain & expand core knowledge & professional skills based on needs assessment  
 New, novel, tied to standards & QI

### EMS Continuing Medical Education

Use student-centered activities

NWC EMSS CE Instructor Lesson Plan: April 2018	
Topic: ACS, ECG/12 L interpretation, and dysrhythmia mgt	Intended learners: PMs, PHRNs, ECRNS
Class facilitators: In-station educators	Time allotment: 2 hours
<b>Analysis: (Needs assessment)</b>	
<ul style="list-style-type: none"> <li>• Current literature, expert opinion, and national guidelines establish benchmarks for high performing EMS and hospital practice that identify EMS assessments, interventions and reporting plus advocate for rapid activation of cardiac alerts to minimize EMS to perfusion time as pivotal in achieving optimal patient outcomes with the goal of limiting cardiac damage and preserving function and quality of life. This includes identifying a person who is experiencing ACS and accurately interpreting cardiac rhythms and 12 Lead ECGs for evidence of ischemia or infarction. Optimal care also includes rapid deployment to the cath lab with none or minimal time in the ED if there is evidence of STEM from the EMS 12 L tracing.</li> <li>• Discussion with system members, review of patient records, and NWC EMSS PBPI data reveal that we have opportunity with respect to recognizing angular equivalents, obtaining diagnostic quality 12 L tracings without artifact, reliably transmitting those tracings to appropriate persons prior to EMS arrival at the hospital and having the hospital's act on the cardiac alert in a timely manner to consistently meet EMS to perfusion targets; understanding and executing the appropriate use of NTG and dysrhythmia management; accurately interpreting and documenting cardiac rhythms and 12 L ECG findings without relying on the machine interpretation; and repeating 12 L ECGs.</li> </ul>	
<b>Participant prerequisites:</b> Licensure as an EMS practitioner with ALS privileges or ECRN. Full understanding of NWC EMSS SOPs that address ACS and specific dysrhythmia management; competency in ECG rhythm and 12 L interpretation and competency in acquiring 12L ECG tracings per system procedure manual.	
<b>National EMS Education Standards being addressed:</b>	
Epidemiology, pathophysiology, psychosocial impact, presentations, prognosis, and management of (complex depth, comprehensive breadth); Acute coronary syndrome, angina pectoris, myocardial infarction, and cardiac rhythm disturbances.	
<b>Clinical behavior and judgment:</b> Perform a comprehensive history and physical examination to identify factors affecting the health and health needs of a patient; formulate a field impression based on an analysis of comprehensive assessment findings, anatomy, physiology, pathophysiology, and epidemiology; relate assessment findings to underlying pathological and physiological changes in the patient's condition; integrate and synthesize the multiple determinants of health and clinical care.	
<b>Psychomotor skills:</b> Safely and effectively perform all psychomotor skills within the National EMS Scope of Practice Model AND state / local Scopes of Practice for their level of licensure: Assessment; ECG interpretation; 12-lead interpretation.	

NCCER—National Continued Competency Requirements					
Broad Topics—Sub Topic—Time in Hours					
Sub Topic	EMS Time in Hours	EMT Time in Hours	EMT Time in Hours	EMT Time in Hours	EMT Time in Hours
ARV	Ventilation	0.5	1	2	2
	Cardiography	0.5	0.5	0.5	0.5
	Cardiopulmonary	0.5	0.5	0.5	0.5
	Total ARV Hours	1	1.5	2.5	3.5
Cardiology	ECG/12 Lead	0.5	0.5	0.5	0.5
	Stroke	0.5	1	2	1.5
	Cardiac Arrest	0.5	1	2	2
	Pediatric Cardiac Arrest	1	2	2	2.5
Trauma	ABC	0.5	0.5	0.5	0.5
	Total Cardiology Hours	2.5	4	7	6.5
	Trauma Triage	0.5	0.5	1	1
	Shock	0.5	0.5	1	1
Medical	Hemorrhage Control	0.5	0.5	0.5	0.5
	Total Trauma Hours	0.5	1.5	3	3
	Spinal HC Needs	0.5	1.5	1	2
	OH Emergencies	0.5	0.5	0.5	0.5
Operations	Medical Clearance	0.25	0.5	0.5	0.5
	Medication Delivery	0.25	0.5	1	1
	Spinal Manipulation	0.25	0.5	1	1
	Psychiatric	0.25	0.5	1	1
Other	Transportation	0.5	0.5	0.5	0.5
	Neurological Clearance	0.5	0.5	0.5	0.5
	Endocrine/Diabetes	0.5	0.5	0.5	0.5
	Immunological	0.5	0.5	0.5	0.5
Total	Total Medical Hours	2.5	4	7	6.5
	At-Risk Populations	0.5	0.5	0.5	0.5
	Amputation Surgery	0.5	0.5	0.5	0.5
	Field Triage	0.5	0.5	0.5	0.5
Total	Hypertension/Arteriosclerosis	0.25	0.5	0.5	0.5
	Culture of Care	0.25	0.5	0.5	0.5
	Prehospital Transport	0.5	0.5	0.5	0.5
	Care Response Model	0.5	0.5	0.5	0.5
Total	Research	0.5	0.5	0.5	0.5
	Evidence Based Guidelines	0.5	0.5	0.5	0.5
	Total Operations Hours	1	2	3	3.5
	Total Hours	1	2	3	3.5



### Adult learner characteristics

Participative; collaborative  
 Help plan their own learning experience/evaluation

Seek information from multiple sources, including on-line  
 Impatient with time wasters  
 Prefer to be treated as peers

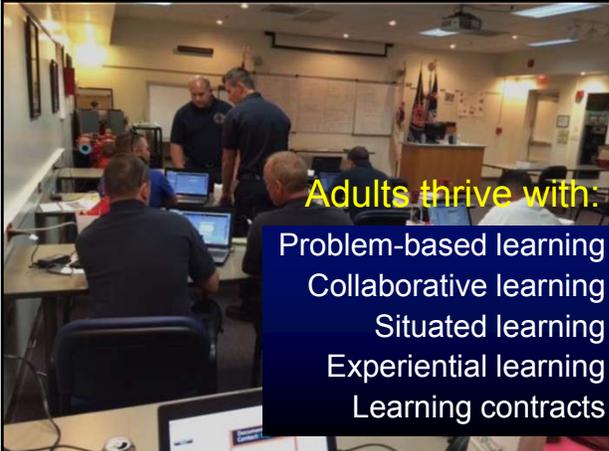


## Adult learners

Learning must be embedded in authenticity

Theory must have real world application

*"Practice like we play!"*



## Adults thrive with:

- Problem-based learning
- Collaborative learning
- Situated learning
- Experiential learning
- Learning contracts

## Learning contracts (Knowles)

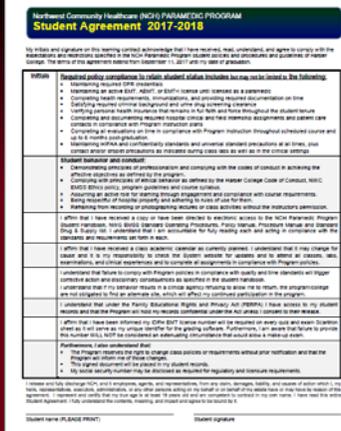
### Building blocks to contract learning

- Syllabus communicates goals, objectives and outcome competencies to students & preceptors
- Objectives mapped to methods, materials, and outcome measures
- Students/preceptors sign agreements
- Achievement is evaluated & documented
- Validated by Terminal Competency forms
- Outcomes measured to determine if contracts fulfilled desired results

## Learning contracts

### Purpose

Specifies layers of rights, obligations, deliverables, expectations, consents and agreements



Paramedic graduate  
**Terminal Competency Form**

Name of Paramedic Program: **Northwest Community Healthcare**  
 Program Number: **600790**

We hereby certify that the candidate listed below has successfully completed all Terminal Competencies in the cognitive, psychomotor, and affective domains required for graduation from the NCH Paramedic Education program. He or she is affirmed as a safe and compassionate entry-level Paramedic and as such is eligible to sit for the National Certification written and practical examinations or the State of Illinois Paramedic written exam leading to licensure in accordance with our published policies and procedures.

Name of graduate: \_\_\_\_\_

PROGRAM REQUIREMENTS successfully and fully completed on:

- Written Modular Examinations all successfully completed  
 EMS 210 EMS 211 EMS 212 EMS 213 EMS 218 (Cumulative final)
- Practical Exams all successfully completed
- Portfolio complete: All program required skill competencies completed
- EMS 217 and 218 Hospital Clinicals: All stations and tracking records completed; Fastap entries accepted
- All simulated Patient Care Reports submitted and approved
- EMS 215 complete: Phase 1 & 2 meetings completed and recommendation for graduation given by Field preceptor, Provider EMSAC and Hospital EMS/educator.
- Field Internship Paperwork and Tracking Records complete, submitted, and acceptable
- Affective objectives met or exceeded
- Student counseling form(s), IEP successfully completed as applicable

Medical Director (signature & date): \_\_\_\_\_

Program Director (signature & date): \_\_\_\_\_

Paramedic Program Educator (signature & date): \_\_\_\_\_

Paramedic Program Clinical Coordinator (signature & date): \_\_\_\_\_

NCH Paramedic Program  
**OUTCOMES SUMMARY**

Name of Paramedic Program: **Northwest Community Healthcare**  
 COAEMSP Program Number: **600790**

	Graduation year - class of				Percent	# y total	# y total
	2018	2019	2020	2021			
Enrollment	30	30	30	30			
Graduates	28	27	28				
<b>Objective measures %</b>							
Admission	7%	15%	13%				
Retention	32%	32%	32%				
Program placement	38.2%	38.2%	38.2%				
NCERT within % of grade alerting	100%	94%	94%				
NCERT within Pass rate success	100%	94%	94%				
NCERT practical Pass rate success	100%	100%	100%				
NCERT safety cognitive success	100%	100%	100%				
NCERT safety psychomotor success	100%	100%	100%				
NCERT safety affective success	100%	100%	100%				
NCERT safety cognitive success	100%	100%	100%				
NCERT safety psychomotor success	100%	100%	100%				
NCERT safety affective success	100%	100%	100%				
NCERT safety cognitive success	100%	100%	100%				
NCERT safety psychomotor success	100%	100%	100%				
NCERT safety affective success	100%	100%	100%				

\* One student failed academically, one became very ill and needed to withdraw from their internship.

Once outcome data collected,  
 create and post action plans for  
 each domain of learning

2016-2017 Assessment Plan and Results with Actions: Paramedic Program

Outcomes	Assessment Year and Method	Criterion for Success	Results	Met (Y/N)	Use of Results
PM graduates will consistently demonstrate entry-level competency in the psychomotor domain without critical error.	2017 graduate and employer survey	Graduates and employers report that recent program graduates also rated as an average of 5.0 in the psychomotor domain.	Students (20/20) rated this area as an average of 4.85. Employer survey also rated as an average of 5.0 in the psychomotor domain.	Y	These results far exceeded thresholds. We will continue to monitor graduate and employer surveys.
Integrate theory and practice to competently perform the role of a paramedic.	2017 EMSIS State and National Registry Exam Results	95% candidates pass rate for graduates taking the National Registry written & practical exams or the Illinois State (ISST) exam.	20 students ultimately eligible to test. NREMT written exam: 100% pass rate. NREMT practical exam: 100% pass rate. State of Illinois written exam: 2/2 (100%) passed.	Y	These results far exceeded the NREMT and State of Illinois average pass rates. We will continue to monitor all class results and post them to the NREMT (ISST) website.
PM graduates will consistently demonstrate entry-level competency in the cognitive domain without critical error.	2017 graduate and employer survey	Graduates and employers report that recent program graduates demonstrated entry-level competency in the cognitive portion of the survey with a minimum threshold of 3.5/5 for each individual measurement metric.	Students (20/20) rated this area an average of 4.85. Employer survey also rated as an average of 5.0 in the cognitive domain.	Y	These results far exceeded thresholds. We will continue to monitor graduate and employer surveys.
PM graduates will consistently demonstrate entry-level competency in the affective domain without critical error.	2017 graduate and employer survey	Graduates and employers report that recent program graduates demonstrated entry-level competency in the affective portion of the survey with a minimum threshold of 3.5/5 for each individual measurement metric.	Students (20/20) rated this area an average of 4.85. Employer survey also rated as an average of 5.0 in the affective domain.	Y	These results far exceeded thresholds. We will continue to monitor graduate and employer surveys.



Lead instructor provisions in  
 EMS Rules and Regulations  
 section 515.700  
<http://www.ilga.gov/commission/jcar/admincode/077/07700515sections.html>

77 ILCS ADMINISTRATIVE CODE CHAPTER 1415.300 SUBCHAPTER 1

SUBPART E: EMS LEAD INSTRUCTOR, EMERGENCY MEDICAL DISPATCHER, FIRST RESPONDER, PRE-HOSPITAL REGISTERED NURSE, EMERGENCY COMMUNICATIONS REGISTERED NURSE, AND TRAUMA NURSE SPECIALIST

Section 515.700 EMS Lead Instructor

(a) ALL EDUCATION, TRAINING AND CONTINUING EDUCATION COURSES FOR EMT-B, EMT-I, EMT-P, PRE-HOSPITAL RN, ICRN, FIRST RESPONDER AND EMERGENCY MEDICAL DISPATCHER, AND BE COORDINATED BY AT LEAST ONE APPROVED EMS LEAD INSTRUCTOR. A PROGRAM MAY USE MORE THAN ONE EMS LEAD INSTRUCTOR. A SINGLE EMS LEAD INSTRUCTOR MAY SIMULTANEOUSLY COORDINATE MORE THAN ONE PROGRAM OR COURSE. (Source: 3/6/2003 of the Act)

(b) To apply to take the EMS Lead Instructor's examination, the candidate shall submit:

- 1) Documentation of experience and education in accordance with subsection (c) of this Section;
- 2) A fee of \$50 in the form of a money order or certified check made payable to the Department (cash or a personal check will not be accepted);
- 3) A letter from the EMS Medical Director saying he/she will approve the course conducted by the candidate;
- 4) An EMS Lead Instructor application form prescribed by the Department, which shall include, but not be limited to, name, address, and resume.

(c) An EMS Lead Instructor shall meet at least the following minimum experience and education requirements:

- 1) A current license as an EMT-B, EMT-I, EMT-P, RN or physician;
- 2) A minimum of four years of experience in pre-hospital emergency care;
- 3) At least two years of documented teaching experience;
- 4) Documented classroom teaching experience, i.e., BCLS, PHTLS, CPR, Pediatric Advanced Life Support (PALS);
- 5) Documented successful completion of the Illinois EMS Instructor Education Course or equivalent in the National Standard Curriculum for EMS Instructors.

(d) Upon the applicant's completion of the EMS Lead Instructor examination with a score of at least 80 percent, the Department will approve the individual as an EMS Lead Instructor. The approval will be valid for four years.



LI Course & testing

NAEMSE Instructor I (IC1) course accepted by IDPH as state course required in EMS Rules

NAEMSE IC1 exam qualifies for Illinois LI exam

Minimum score 80% required for IL



NATIONAL ASSOCIATION OF EMS EDUCATORS

To apply to host a class, go to  
 NAEMSE website and  
 complete this request form

250 Mt. Lebanon Blvd. Ste. 209  
 Pittsburgh, PA 15234  
 Phone: 412-343-4775  
 Fax: 412-343-4770  
 Email: [naemse@naemse.org](mailto:naemse@naemse.org)

NAEMSE PROGRAM LOCATION REQUEST FORM

DATE OF REQUEST SUBMISSION: \_\_\_\_\_

PERSON / ORGANIZATION MAKING REQUEST & CONTACT INFORMATION (phone number and email address required):  
 \_\_\_\_\_  
 \_\_\_\_\_

INSTRUCTOR COURSE 1  EVALUATING STUDENT COMPETENCY

INSTRUCTOR COURSE 2

LOCATION OF REQUESTED COURSE (specify city, state, and facility):  
 \_\_\_\_\_

INTERESTED DATE(S) FOR COURSE (month, year):  
 \_\_\_\_\_

REQUIRED SPECIFICS OF COURSE SITE:

Room that can be reserved to hold 40 participants with round or square tables, 8 people per table. (Cannot be an auditorium/theater style)	YES	NO
	<input type="checkbox"/>	<input type="checkbox"/>

2010 III EMS Strategic Plan

- I Work with the EMS Advisory Council's Education Subcommittee to review current literature for best practices across the emergency health care spectrum and replicate and evaluate these practices.
- I Adopt the National EMS Scope of Practice Models for all levels of EMS to serve as the minimum foundation for educational programs.
- I **Require each program to measure competency in cognitive, psychomotor, and affective domains utilizing written examinations, site-specific practical examinations, and evaluating the behaviors specified in the National Education Standards.**
- I Work with the EMS Advisory Council's Education Subcommittee to develop an EMS Educator mentoring and an auditing program for current educators.



## Item Writing for EMS Educators

Connie J. Mattera, M.S., R.N., EMT-P  
 cmattera@nch.org  
 EMS Administrative Director,  
 NWC EMSS

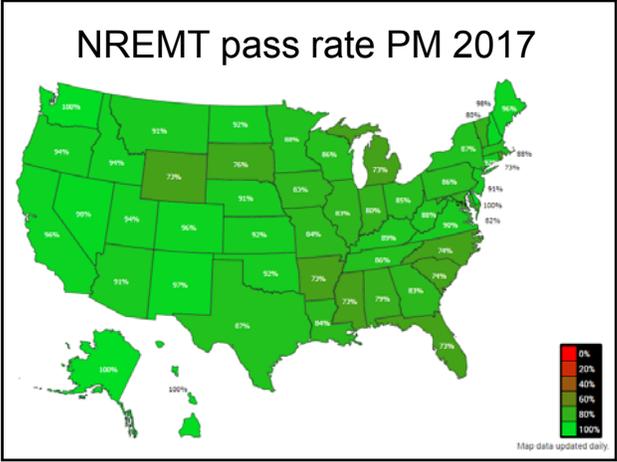
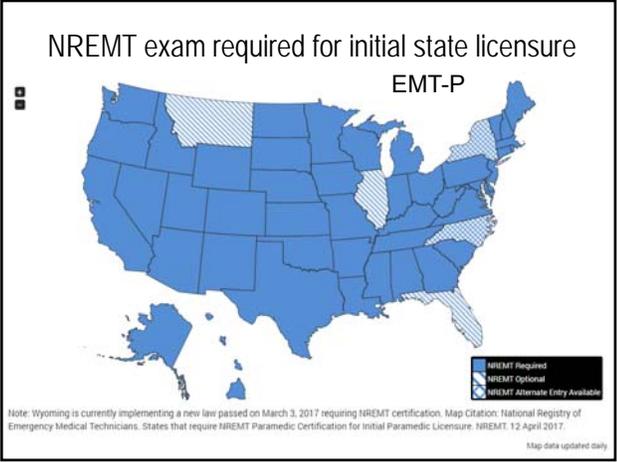
Series of state-wide workshops completed several years ago -  
 Need for more?

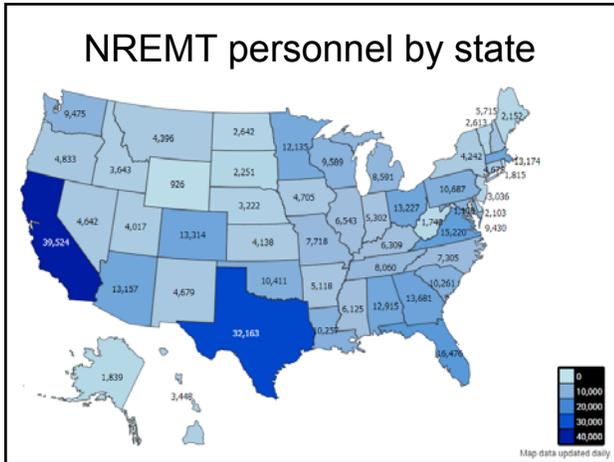
**Testing (C)**

- I Conduct a needs and cost benefit analysis, and provide a recommendation to EMS Advisory Council as to whether Illinois should continue to administer validated state EMT examinations or utilize the National Registry of EMT examination service.
- I If the result of the above analysis reflects that the best method for initial licensure is the National Registry of EMT examination:
  - o Initiate discussion with NREMT regarding the possibility of waiving the practical examination requirements unless an individual wishes to obtain the NREMT designation.
- I Work with the Trauma Advisory Council and Trauma Nurse Specialist Coordinators to amend sections of the EMS & Trauma Center Code pertaining to TNS course and testing criteria.
- L Conduct a cost benefit analysis to determine the feasibility of offering computerized testing.

Division of EMS & Highway Safety  
 Strategic Plan – September 2010 Page 22

*Illinois graduates may take the NREMT exams or the IDPH state exam*





## NREMT EXAMINATIONS UPDATE

Amanda Broussard, B.Ed., NRP  
 Director of Examinations and Operations

Drew Dawson will be here June 7<sup>th</sup> – EMS Forum

## 2010 III EMS Strategic Plan

### Education (D)

- 5 Require each educational program to develop lesson plans that meet or exceed the national core content and the minimum recommendations for hours and patient care experiences for providers at all levels.
- 5 Identify and promote acceptable emergency driving courses and identify equivalency requirements for all EMS responders.
- 5 Publish a listing of approved education programs on the Division of EMS webpage.
- 5 Require EMS System plans to have an education improvement plan that intersects with a clinical performance improvement plan.
  - o EMS will base annual education on needs identified during the clinical performance improvement.
- 5 In order to promote professionalism, advocate for EMS coursework to be changed from a vocational program to an academic program with the ability to earn an Associate's degree .

**In addition to EMS 110 and PM certificate coursework:  
 Required general education and support courses for the Associate in Applied Science (AAS) Emergency Medical Services Degree:**

A grade of C or better in all BIO, EMS, (EMS 214 and EMS 215 with a grade of P), and NUR courses is required for all students.

■ BIO 160 Human Anatomy	4
■ BIO 161 Human Physiology	4
■ Electives1	4
■ ENG 101 Composition	3
■ NUR 210 Physical Assessment	2
■ SOC 101+ Introduction to Sociology	3
■ SPE 101 Fund. of Speech Communication	3
<b>Total credit hours for AAS degree</b>	<b>70</b>

1Electives: BIO 130, CHM 100, HSC 104, or HSC 213  
 + This course meets World Cultures and Diversity graduation requirement.

**ACCELERATED BACHELOR OF SCIENCE IN NURSING FOR PARAMEDICS**

The Accelerated Bachelor of Science in Nursing for Paramedics (ABSNP) is designed for individuals who

**Interdisciplinary and bridging programs provide ways for EMS providers to enhance their credentials or transition to other health careers, and for other health care professionals to acquire EMS credentials**

**Must facilitate work force adaptation as community health needs and EMS roles evolve**

**Illinois EMS EDUCATION COMMITTEE  
 DRAFT POLICY 10-23-17**

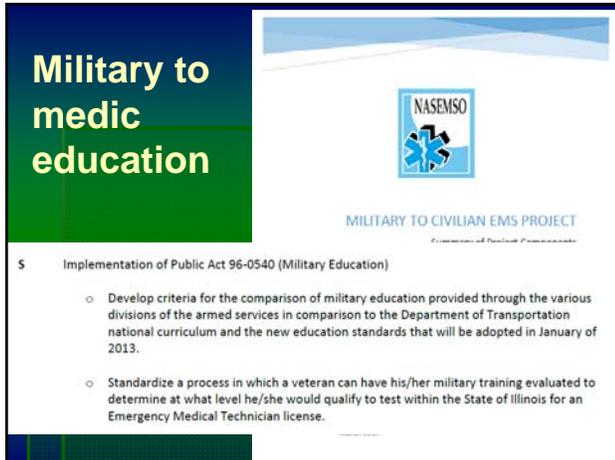
Policy Title: **PREHOSPITAL RN: Education, Certification, Recertification** Page: 1 of 3

**Completed work with unanimous consensus on ECRN guidelines  
 Current Committee project – will vote on PHRN draft at April 2018 meeting**

**I. PREHOSPITAL R.N. DEFINED**

A "Prehospital Registered nurse (PHRN) is a registered **progression professional** nurse licensed under the Illinois Nursing Act who has successfully completed supplemental education in accordance with rules adopted by the Department pursuant to the Act and who is approved by an EMS Medical Director (EMS MD) to practice within an EMS System as emergency medical services personnel for pre-hospital and inter-hospital emergency care and non-emergency medical transports" (Section 3.80 of the Act). This individual was formerly called a Field RN.

**C. The process of credentialing specifically involves the attestation by an EMS physician medical director that the EMS provider possesses required competencies in the domains of cognitive, affective, and psychomotor abilities. These aptitudes must be shown in the application of clinically oriented critical thinking, particularly in situations germane to that**



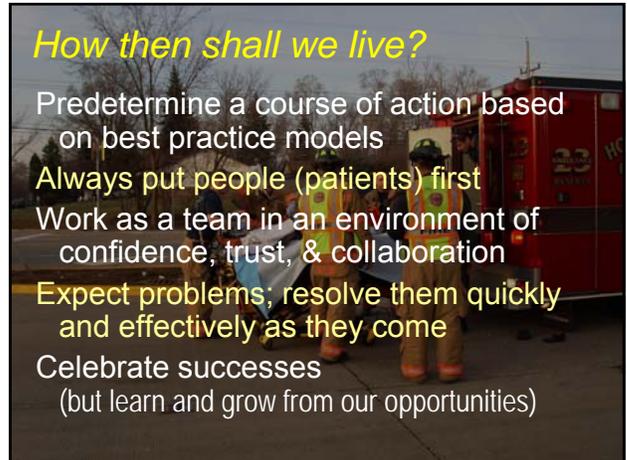
**Military to medic education**

**NASEMSO**

**MILITARY TO CIVILIAN EMS PROJECT**

5 Implementation of Public Act 96-0540 (Military Education)

- Develop criteria for the comparison of military education provided through the various divisions of the armed services in comparison to the Department of Transportation national curriculum and the new education standards that will be adopted in January of 2013.
- Standardize a process in which a veteran can have his/her military training evaluated to determine at what level he/she would qualify to test within the State of Illinois for an Emergency Medical Technician license.



*How then shall we live?*

Predetermine a course of action based on best practice models

Always put people (patients) first

Work as a team in an environment of confidence, trust, & collaboration

Expect problems; resolve them quickly and effectively as they come

Celebrate successes  
(but learn and grow from our opportunities)

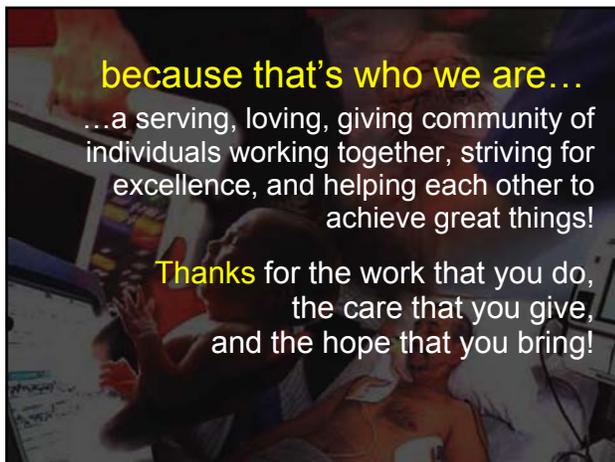


Live to bring a glimmer of heaven to earth in your selfless acts of service.

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Service is love made visible.  
Friendship is love made personal.  
Kindness is love made tangible.  
Giving is love made believable.



**because that's who we are...**

...a serving, loving, giving community of individuals working together, striving for excellence, and helping each other to achieve great things!

**Thanks** for the work that you do, the care that you give, and the hope that you bring!



**cmattera@nch.org**

**www.nwcemss.org**

Questions?  
Comments?  
Concerns?  
Suggestions?  
Send me a note  
(e-mail)